

# **MADAM**

## **CANCELATION POLICY**

Overhoeksplein 3 **20th floor** 1031 KS Amsterdam

- **Time of arrival:**

If you are **unable** to show up at the **time of your reservation**, **MADAM** will hold your table for **25 minutes**. In case you do not present yourself within the stated timeframe or give **MADAM** notice, **your table will be given** to the first guest(s) in line.

- **Canceling reservations up to 6 people:**

Dinner cancellations are **free of charge before 12 p.m.** on the day of the reservation. Cancellation requests **beyond** the given **timeframe** or **no-shows** are subject to a **€10,00 fee per person**.

- **Canceling reservations for larger groups from 7 to 8 people:**

**Up to 24 hours** before your reservation, your cancellation is free of charge. In case fewer people show up than your reservation **originally stated**, and you have not given **MADAM** notice, **MADAM** will charge **€10,00 per person**.

- **Partial cancellation or changing reservations of 7 to 8 people :**

You may cancel or change the number of people in your reservation **until 12 p.m.** on the day of your reservation. Cancellation requests **past** this stated **timeframe** are subject to a fee of **€10,00 per person**.

- **Canceling dinner reservations of 9 to 12 people :**

**Up to 48 hours** before your reservation, your cancellation is free of charge. Cancellation requests past this **stated timeframe** or **no-shows** will **not have** their deposits **refunded**.

In case fewer people show up than your reservation originally stated, and you have not given **MADAM** notice, **MADAM** will charge **€10,00 per person**.

- **Partial cancellation or changing dinner reservations of 9 to 12 people :**

You may **change** or **cancel** a **maximum** of **two persons** in your reservation **until 12 p.m.** on the day of your reservation. Cancellation requests **past** this stated **timeframe** and cancellations of more than two persons are subject to a fee of **€10,00 per no-show or canceled person**.

